

## Student Charter

The new Charter is framed around five overarching themes (Education, Support, Opportunity, Respect, Employability) that reflect the RCL student experience. Each theme outlines key commitments by RCL and corresponding expectations of students.

The Student Charter is also available on the [Student website](#)

### 1. Education

#### RCL will:

- Provide high-quality, inclusive, and supportive physical and digital learning environments including access to books and journals.
- Support authentic learning that prepares students for the world of work, community and society.
- Provide clear and consistent course information including the syllabus, academic requirements, assessment criteria, and feedback timelines.
- Support student development of key academic and digital skills.
- Ensure reasonable adjustments and learning support for all students.

#### Students will:

- Attend and actively engage in scheduled sessions, keeping cameras on during online classes.
- Study independently outside class to prepare, review, and complete assignments.
- Manage time effectively and meet submission deadlines.
- Uphold standards of academic integrity and honesty.
- Communicate proactively about circumstances affecting their studies with their Personal Academic Tutors (PATs).
- Engage respectfully in classes and collaborative activities.

### 2. Support

#### RCL will:

- Provide accurate, accessible information about facilities, services, and regulations.
- Offer varied wellbeing, academic, and financial support.
- Embrace the diversity of our student community to ensure that teaching and support services are accessible to all.

- Use student feedback to continuously improve support provision.
- Protect the digital wellbeing and privacy of students and staff.
- Safeguard students from harassment, harm and abuse.

**Students will:**

- Seek support proactively when needed.
- Keep RCL informed of wellbeing or study concerns.
- Engage with student-facing services and follow RCL policies and procedures.
- Check and respond to communications promptly.

**3. Opportunity****RCL will:**

- Provide channels which encourage student participation and feedback.
- Promote a range of developmental and professional opportunities.
- Include student representatives as partners in decision-making.

**Students will:**

- Contribute actively to feedback processes and decision-making.
- Take full advantage of curricular and extracurricular opportunities.

**4. Respect****RCL will:**

- Promote and uphold equality, inclusion, courtesy, and respect across the RCL community.
- Address complaints and concerns sensitively, fairly and in a timely manner, respecting confidentiality.
- Safeguard wellbeing and uphold behavioural standards.

**Students will:**

- Treat others with courtesy, fairness, and respect both online and offline.
- Support inclusive behaviours and report inappropriate behaviour when observed.
- Respect College property and digital platforms.

## 5. Employability

### RCL will:

- Embed employability and graduate skills development across all programmes.
- Provide careers advice, mentoring, and networking opportunities.
- Develop and maintain partnerships with employers and alumni to support career pathways.
- Facilitate activities, placements, and internships to enhance student employability prospects.

### Students will:

- Engage fully with careers advice, employability initiatives and workshops.
- Develop professional skills and seek feedback to improve career readiness.
- Pursue internships, volunteering, and experiential learning opportunities.